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Widgets Developer's Guide

Supported browsers

7/26/2025

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Genesys has tested the following desktop and mobile browsers.

Related documentation:

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Important

Support for the device/OS/browser combinations listed below will only be available for as long as Genesys can properly reproduce the issue. Please report any issues you encounter with any of our tested browsers.

Desktop browsers

Windows

- Google Chrome — Current release or one version previous
- Microsoft Edge — Current release or one version previous
- Mozilla Firefox — Current release or one version previous

Mac OS

- Google Chrome — Current release or one version previous
- Microsoft Edge — Current release or one version previous
- Mozilla Firefox — Current release or one version previous
- Safari — Current release or one version previous

Mobile Browsers

- Google Chrome — Current release or one version previous
- Safari — Current release or one version previous